

## Documents

McNally, B.

**Fallen through the cracks? The role of second responders in the Christchurch emergency: A Wellington perspective**  
(2014) *Australasian Journal of Disaster and Trauma Studies*, 18 (1), pp. 9-18. Cited 1 time.

### Abstract

This paper explores the deployment of second responders from the Wellington region to Christchurch during the civil emergencies of 2010 to 2011. Both primary and secondary data were analysed using a realist thematic approach. It was revealed that there were a group of people, known as second responders - employees of local authority and governmental organisations, who 'fell through the cracks' of the emergency management framework. This paper argues that the definition, identification and training of second responders have to be prioritised as a part of emergency management activities. This exploratory study provides the basis for further research into the role of second responders and the challenges confronting both them and those responsible for their deployment. © The Author(s) 2014.

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